

3 July 2008

Training Group International
PO BOX 2201,
Hawthorn, Victoria 3122

Dear Bev

“Interview for Success”

Programmed Maintenance Services Ltd (PMS) recognizes the importance when employing staff to recruit the *right* staff. Interviewing and gathering the correct information from potential employees is paramount in this process. It is through doing this that we can ensure the company recruits the right people with the right skills, attributes and attitudes for all our positions.

It was with this goal in mind that the training program ‘Interviewing for Success’ provided by Training Group International truly reflected what the company and managers required in a training program.

Interviewing for Success was facilitated as a tailored 2 day program for the various PMS business units around Australia.

The customised program took into account the differing needs of the various business units and personnel within those units. This, combined with interactive and challenging material, a facilitator with a strong presence and in-depth knowledge and experience in interviewing, and an ability to connect with a varied audience, resulted in a positive outcomes for PMS, managers and staff.

I strongly recommend any personnel that have responsibility or involvement in the recruitment of staff undertake this valuable program.

I am certain the results will speak for themselves.

Yours Sincerely
PROGRAMMED MAINTENANCE SERVICES LIMITED

Graeme McTaggart
General Manager Human Resources, Property Division